

FY 2021-22 Budget Rider Form

Budget Rider

Direction to address the EMS billing backlog and provide plans to improve the billing system in the future; conduct a study regarding the cost to provide EMS/OCMO services; conduct a full evaluation of optimization opportunities within the Fire/EMS efficiency study; evaluate and bring forward a plan to achieve 12-person staffing over the next four years; and assess whether there are additional resources needed for the downtown station assuming 12-person staffing.

Strategic Outcome Alignment

Safety

Lead Sponsor

Alter

Cosponsors (optional)

Ellis, Fuentes, Kitchen, and Tovo

Amount and Source of Funding

| Ongoing | One-Time | FTEs | Source of Funds |
|---------|----------|------|-----------------|
| n/a | n/a | n/a | n/a |
| | | | |
| | | | |

Additional Information

- 1) The City Manager is directed to report to Council within 30 days regarding what steps were taken to address the EMS billing backlog, and to provide Council with detailed plans to improve the billing system in the future, and updated revenue projections.
- 2) The City Manager is directed to conduct a study regarding the cost of providing EMS services, and report the updated figure to Council by November 30, 2021. The cost of service should incorporate billable expenses of the OCMO, which provides medical expertise and services to residents. As appropriate, the City Manager should return to City Council with any potential fee schedule amendments.
- 3) The City Manager is also directed to conduct a full evaluation of optimization opportunities within the Fire/EMS efficiency study, particularly opportunities related to updating EMS fees to ensure the City recovers costs as appropriate, and to make recommendations to the City Council on what is feasible, including potential fee schedule amendments.
- 4) The City Manager is directed to provide an update on the billing and optimization items to the Audit & Finance Committee in September or October.
- 5) The City Manager is further directed to evaluate and bring forward to Council a plan to achieve 12-person staffing at EMS stations over the next four years, along with the projected costs, incorporating any changes made from items 1-4 in this rider that may accelerate the timeline.
- 6) The City Manager is further directed to assess whether there are additional resources needed for the downtown station, assuming 12-person staffing.